Contents

[Use cases 2](#_Toc384410040)

[1 Creating Employee Account 2](#_Toc384410041)

[1.1 Description 2](#_Toc384410042)

[1.1 Flow diagram 3](#_Toc384410043)

[1.1 Base Flow 4](#_Toc384410044)

[1.2 Alternative Flow 1 4](#_Toc384410045)

[1.3 Alternative Flow 2 4](#_Toc384410046)

[2 Creating Customer Accounts 5](#_Toc384410047)

[2.1 Description 5](#_Toc384410048)

[2.2 Flow diagram 6](#_Toc384410049)

[2.3 Base Flow 7](#_Toc384410050)

[2.4 Alternative Flow 1 7](#_Toc384410051)

[2.5 Alternative Flow 2 7](#_Toc384410052)

[3 Creating Service Order 7](#_Toc384410053)

[3.1 Description 7](#_Toc384410054)

[3.2 Flow diagram 8](#_Toc384410055)

[3.3 Base Flow 9](#_Toc384410056)

[3.4 Alternative Flow 1 9](#_Toc384410057)

[3.5 Alternative Flow 2 9](#_Toc384410058)

[3.6 Alternative Flow 3 10](#_Toc384410059)

Use cases

# Creating Employee Account

## Description

|  |  |
| --- | --- |
| Use Case ID | WIND.UC.001 |
| Use Case Name | Creating Employee Account |
| Description | Administrator create Employee Account |
| Activate | Administrator has initiated the process of creation employee account. |
| Pre-conditions | ─ |
| Post-conditions | Employee Accounts is created and Employee is Registered |

## Flow diagram



Figure 1─ Creating Customer Account Flow Diagram

## Base Flow

| Step # | Actor | Action | Description |
| --- | --- | --- | --- |
| 1 | Administrator | Initiate Employee Account Creation | Administrator initiates Employee Account creation. |
| 2 | System | Display The Employee Account Creation Window | System displays the Employee Account creation window. |
| 3 | Administrator | Choose Group Of Employees | Administrator chooses group of employees |
| 4 | Administrator | Input Information About Employee | Administrator inputs information about employee |
| 5 | Administrator | Initiate Saving Data | Administrator initiates saving data |
| 6 | System | Validates Fields | System validates fields to correctly entry |
| 7.1 7.2 | System | Perform a Employee Duplication Check | System performs a Employee duplication check |
| 8 | System | Save Employee Account & Register Employee As Employee From Chosen Group | System saves Employee Account & System registers Employee as employee from chosen group |

## Alternative Flow 1

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  | System |  | Entry Point:  Step #6 of the Base Flow: Validates Fields |
| 1 | System | Highlights Parameters | System highlights parameters with incorrect inputting and parameters which are necessary to be filled in |
|  |  |  | Join:  Step #4 of the Base Flow: Input Information About Employee |

## Alternative Flow 2

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  |  |  | Entry Point:  Step #6 Perform a User Duplication Check |
| 1 | System | Displays Information About Incorrect Data | System displays information about incorrect data (existence of the same employee) |
|  |  |  | Join:  Step #4 of the Base Flow: Input Information About Employee |

# Creating Customer Accounts

## Description

|  |  |
| --- | --- |
| Use Case ID | WIND.UC.002 |
| Use Case Name | Creating Customer Account |
| Description | Describes the process of Customer registration and Customer Account creation |
| Activate | User has initiated the process of registration and creation account. |
| Pre-conditions | Unregistered User |
| Post-conditions | Customer Account is created and Registered User as Customer |

## Flow diagram



Figure 2─ Creating Customer Account Flow Diagram

## Base Flow

| Step # | Actor | Action | Description |
| --- | --- | --- | --- |
| 1 | User | Presses Registration Button | Unregistered User presses registration button. |
| 2 | System | Display Customer Registration Window | System displays the Customer registration window |
| 3 | User | Inputs Information | User inputs information about itself |
| 4 | User | Initiate Saving Data | User initiates saving data |
| 5 | System | Validates Fields | System validates fields to correctly entry |
| 6 | System | Perform a User Duplication Check | System performs a User duplication check |
| 7.1 7.2 | System | Save Customer Account& Registers User As Customer | System saves Customer Account & System registers User as Customer |

## Alternative Flow 1

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  |  |  | Entry Point:  Step #5 of the Base Flow: Validates Fields |
| 1 | System | Highlights Parameters | System highlights parameters with incorrect inputting and parameters which are necessary to be filled in |
|  |  |  | Join:  Step #3 of the Base Flow: Inputs Information |

## Alternative Flow 2

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  |  |  | Entry Point:  Step #6 Perform a User Duplication Check |
| 1 | System | Displays Information About Incorrect Data | System displays information about incorrect data (existence of the same) |
|  |  |  | Join:  Step #3 of the Base Flow: Inputs Information |

# Creating Service Order

## Description

|  |  |
| --- | --- |
| Use Case ID | WIND.UC.009 |
| Use Case Name | Creating Service Order |
| Description | Describes the process of Customer Service Order |
| Activate | User has initiated the process of creation account Service Order. |
| Pre-conditions | ─ |
| Post-conditions | Service Order is created |

## Flow diagram



Figure 3─ Creating Customer Account Flow Diagram

## Base Flow

| Step # | Actor | Action | Description |
| --- | --- | --- | --- |
| 1 | User | Initiates Service Order | User initiates Service Order |
| 2 | System | Displays The Service Order Window In Entry Mode | System displays the Service Order window in entry mode |
| 3 | User | Chooses Service Location | User chooses his/her desired Service Location |
| 4 | System | Indicate Service Location On Map | System indicates Service Location on map |
| 5.1 5.2 | System | * Display List Of Possible Services * Display Service Price Defined In The Product Catalog. | * System display list of possible services on a page. * System display Service Price defined for this service in the Product Catalog. |
| 6 | User | Initiates Saving Server Order | User initiates saving Server Order |
| 7 | System | Validate If All Parameters Is Correctly Entered | System validates if all parameters is correctly entered |
| 8 | System | Check The User Registration | System checks the User registration |
| 9 | System | Perform A Server Order Duplication Check | System performs a Server Order duplication check |
| 10 | System | Save Customer Service Order | System saves Customer Service Order |

## Alternative Flow 1

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  | System |  | Entry Point:  Step #7 of the Base Flow: Validate If All Parameters Is Correctly Entered |
| 1 | System | Highlights Parameters | System highlights parameters with incorrect inputting and parameters which are necessary to be filled in |
|  |  |  | Join:  Step #3 of the Base Flow: Chooses Service Location |

## Alternative Flow 2

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  | System |  | Entry Point:  Step #8 of the Base Flow: Check The User Registration |
| 1 |  |  | WIND.US.002 Creating Customer Accounts |
|  |  |  | Join:  Step #9 of the Base Flow: Perform A Server Order Duplication Check |

## Alternative Flow 3

| Step# | Actor | Action | Description |
| --- | --- | --- | --- |
|  |  |  | Entry Point:  Step # 9of the Base Flow: Perform A Server Order Duplication Check |
| 1 | System | Display Information About Incorrect Data | System displays information about incorrect data (existence of the same Order Service) |
|  |  |  | Join:  Step #3 of the Base Flow: Chooses Service Location |